



REFUND POLICY

MEMBERSHIPS

- Refunds for memberships will only be offered within two weeks of commencement/payment of the membership. All refunds will be subjected to a \$25.00 service fee.
- Humber Athletics will no longer offer 'Holds' on Fitness Centre Memberships.
- Humber College Department of Athletics will be closed for all statutory holidays, as well as an extended period during December/January. Athletics may close periodically for special events/training. An additional two weeks will automatically be added to any membership purchased over the December College dates to accommodate these closures. No reimbursements will be granted for these dates. Extra dates will not be issued to memberships that do not extend over the December closures.

Fitness/Personal Training Appointments

- Twenty-four hours' notice **must** be given when canceling or rescheduling any appointments. Failure to notify your trainer will result in the loss of that session from your package.
- No refunds will be offered two weeks after the commencement of the first session booked.
- If a refund is granted within the two weeks, you will receive reimbursement for the remainder of sessions not used from the package, less a \$25.00 service fee.
- All Personal Training Sessions expire one (1) year from the purchase date.
- Student Personal Training Sessions expire at the end of the term of enrollment. Proof of enrollment must be shown for all student rate packages. All sessions must be used during the Student Enrollment period. Purchased (student-priced) sessions may only be used while actively enrolled.
- If you are returning in the fall semester and are not enrolled in summer classes, you may use your sessions but must purchase a student summer membership.

**Members who have Athletic privileges revoked for behavioral or policy noncompliance reasons are not eligible for reimbursement for fees or time lost.*