



Hospitality - Hotel and Restaurant Operations Management

Diploma

Longo Faculty of Business

Program Code: HH211

Campus: North

Length: 4 semesters starting in September

Bring your engaging personality, great customer service abilities and desire to see the world to a career in the service industry. Our program is a leader in hospitality management training. Graduates have found employment with hotels, restaurants, resorts, casinos, cruise ships, convention centres, attractions and catering companies in Canada and around the world in positions such as:

- hotel general manager
- restaurant manager
- director of food and beverage
- director of sales and marketing
- director of human resources
- conference and event manager

Our expert faculty will teach you the most common and up-to-date industry software in addition to business, marketing and management skills, while a work placement will provide you with on-the-job experience and industry contacts. Qualifying students can also gain international experience through study abroad and experiential learning opportunities. Additional fees apply for study abroad options.

Note: For students starting in September or January, there is a scheduled one semester break between second and third semester.

In fourth semester, students participate in a work placement with a hospitality organization. Our internship co-ordinator provides direction and assistance for each student in securing a placement.

Industry partners who often provide work placements include:

- Cara Operations
- Fairmont Hotels
- Four Seasons Hotels
- Hilton Hotels
- Marriott Hotels
- Oliver & Bonacini Restaurants
- Sir Corp
- Starwood Hotels

Courses

Semester 1

An Introduction to Arts and Sciences
Hotel Operations Management
Introduction to Global Hospitality
Management
Food and Beverage Operations
Service Excellence
College Reading and Writing Skills

Semester 2

Hospitality Accounting and
Budgeting
Hospitality and Tourism Careers
Food and Beverage Service Practical
Beverage Management

Workplace Writing Skills

Select 1 from the following courses

GNED2020 - **GNED:** General
Elective

Semester 3

Advanced Beverage Management
Hospitality Revenue Management
Effective Leadership and Human
Resources
Business Communications and
Professionalism
Hospitality Marketing and Sales

Select 1 from the following courses

GNED2020 - **GNED:** General
Elective

Semester 4

Hospitality Purchasing and Cost
Controls
Advanced Hotel Operations
Hospitality Business Planning and
Risk Management
International and Sustainable
Tourism
Work Placement

Admission Requirements

Applicants must meet all the requirements below in order to meet minimum program eligibility. Meeting minimum eligibility requirements does not guarantee an offer of admission. Admission decisions will be available via MyHumber, or by email and mail. Admission decisions will not be released by phone.

Admission selection is based on the following 3 requirements:

1. ACADEMIC

To be eligible for admission, you must possess the following:

- Ontario Secondary School Diploma (OSSD) or equivalent including these required courses:
 - Grade 12 English (ENG4C or ENG4U or equivalent)
 - Three Grade 11 or Grade 12 C, M or U courses in addition to those listed above

or

- [Mature student status](#)

or

- [College](#) or [university](#) transfer status

2. ENGLISH LANGUAGE PROFICIENCY

All applicants whose first language is not English must meet Humber's [English Language Proficiency Policy](#).

3. INTERNATIONAL CREDIT EVALUATION

Canadian citizens or permanent residents with international education are required to provide a credential evaluation. Note, for international High school education course by course evaluations, ICAS must be used. For international post-secondary education, a WES evaluation must be provided. In situations where you expect to apply for transfer credit, it is recommended that a course by course WES evaluation is completed.

How to Apply

Applications are made through ontariocolleges.ca. See program page for details.

International Academic Equivalency

Admission equivalencies for Humber depend on your country of study. Please see admission requirements on the program page to enter your location.

Post-Admission Requirements

Once you have been accepted, and have confirmed your offer, you may need to complete a further set of requirements related to your program (Post-Admission Requirements).

Professional Industry Standards

Upon acceptance into the program, you must follow professional industry standards for decorum, uniform, hygiene and personal presentation. The restaurant and beverage lab courses have strict uniform and attendance standards and policies, which are mandatory for successful completion of these key courses.

It is mandatory to wear a Humber-issued restaurant and beverage uniform in practical lab classes in this program. Admittance to these classes is not permitted if you are not in uniform. The cost for the uniform has been added to your first semester tuition fees. In order for the uniform to be available for the first day of class, students must submit their size requirements via an online order form.

[Uniform Order Form](#)

Computer Skills

Computer skills, specifically proficiency in Microsoft Word, Excel and PowerPoint are an important asset in successfully completing the program.

Fees

The 2020/2021 fee for two semesters is:

- domestic: \$4,129.65
- international: \$15,874.00

Fees are subject to change.

Pathways

Humber offers a number of transfer options and pathway opportunities. Visit humber.ca/transferoptions or refer to the program page.

Contact Information

Program Specific Questions

Kristy Adams, Program Co-ordinator
416.675.6622 ext. 4668
kristy.adams@humber.ca

Admissions Questions

Domestic Students

416-675-5000
enquiry@humber.ca

International Students

Contact the International Centre

international.humber.ca/contact

1-416-675-5067

Every attempt is made to ensure that information contained on this website is current and accurate. Humber reserves the right to correct any error or omission, modify or cancel any course, program, fee, timetable or campus location at any time without prior notice or liability to users or any other Person. On June 29, 2018, the Provincial Government of Ontario announced the renaming of the Ministry of Advanced Education and Skills Development (MAESD) to the Ministry of Training, Colleges and Universities (MTCU). Both names may appear on this website.

Select information only is included in this printable PDF. For complete program details, refer to humber.ca/programs.

Print/Download Date: March 26, 2025