



HRMS KNOWN ISSUE

KNOWN ISSUE

Module Affected: Recruitment	Process Affected: Candidate Hire
End User/s Affected: HR Coordinators & Generalists	Date: November 18, 2020

KNOWN DEFECT DETAILS

Known Issue:

When the HR Coordinator or Generalist changes a candidate's

Workaround:

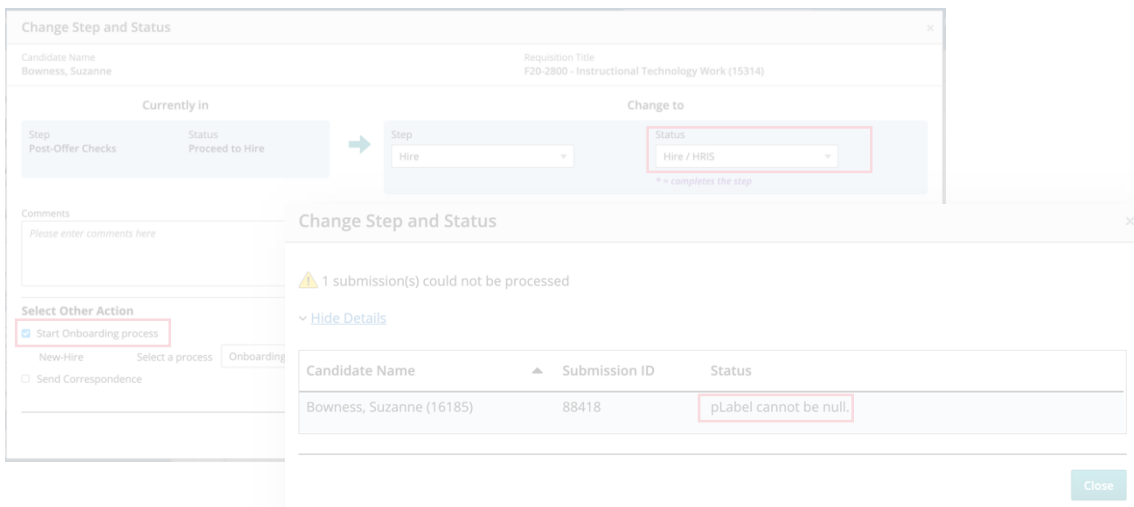
1) Once offer is accepted by the candidate, change step/status to

This issue has been resolved!

November 19, 2020

Status: pLabel cannot be null.

select ' Start New Hire Onboarding Process' to trigger onboarding.
Refer to the [HRMS KB](#) for step-by-step instructions.



The screenshot shows the 'Change Step and Status' window for candidate Suzanne Bowness. The 'Currently in' section shows 'Step: Post-Offer Checks' and 'Status: Proceed to Hire'. The 'Change to' section shows 'Step: Hire' and 'Status: Hire / HRIS'. Below this, there is a 'Select Other Action' section with 'Start Onboarding process' selected. An error message is displayed: '1 submission(s) could not be processed'. A table below the error message shows the submission details:

Candidate Name	Submission ID	Status
Bowness, Suzanne (16185)	88418	pLabel cannot be null.