



KNOWN ISSUE

HRMS KNOWN ISSUE

<p>Module Affected: Recruitment – Full-Time (FT)</p>	<p>Process Affected: Transfer (Promotion) – Internal Movement Type: Full-Time Support or Full-Time Faculty to Full-Time Admin</p>
<p>End User/s Affected: HR Recruitment – Talent Acquisition Advisors</p> <p>Employees in a Full-Time Support role or Full-Time Faculty role who transfer (promoted) to a Full-Time Admin role.</p>	<p>Date: August 22, 2021</p>
<p>KNOWN DEFECT DETAILS</p>	
<p>Known Issue:</p> <p>When an offer is created in Taleo using the internal movement type: Transfer - Full-Time Support or Full-Time Faculty to Full-Time Admin, it triggers an error in HCM and the assignment file fails to load.</p>	<p>Workaround:</p> <p>(i) If a Talent Acquisition Advisor is aware of an upcoming transfer (promotion) for a Full-Time Support or Full-Time Faculty to a Full-Time Admin, or the transfer has failed to load in HCM, please notify Nonna Jidovetskaia, HR System Business Analyst to fix the issue manually.</p>
<p>Reason:</p> <p>Due to the 21C HCM upgrade a technical error occurs in the data loader that sends information from Taleo to HCM. This error effects the grade ladder field in HCM which prevents the assignment file from loading successfully into HCM.</p>	
<p>Additional Recommendations if required: None.</p>	