

Holds and Resolution

Hold Type	Hold Information	Impact of Hold	Action Required to Remove
AR - Accounts Receivable	An outstanding, overdue balance of \$100 or more.	Cannot complete course registration (add/drop/withdraw), or request transcripts.	Pay the outstanding balance on MyHumber > Student > Student Account and Fees > Payment and Account Centre to redirect to PayMyTuition portal for Account Summary.
CO - Collections	An outstanding balance that has been escalated to a Collections Agency	Cannot complete course Registration (add/drop/withdraw), or request transcripts.	Pay the outstanding balance to the Collections Agency or on MyHumber.
DA – Advising Hold	An Advising hold has been placed on your account as directed by your faculty.	Cannot complete course Registration (add/drop/withdraw).	Student are advised to contact their faculty to discuss the circumstance around this hold.
GF – Grad Hold ~ Fees Outstanding	A fees outstanding hold for graduation purposes	Cannot complete course registration (add / drop / withdraw), request transcripts or Confirmation of Enrolment and Confirmation of Graduation documents, view grades or receive credential/graduate.	Pay the outstanding balance on MyHumber > Student > Student Account and Fees > Payment and Account Centre to redirect to PayMyTuition portal for Account Summary.
NS - Outstanding Non-Sufficient Funds (NSF)	An outstanding NSF charge	Cannot complete course registration (add / drop / withdraw), request transcripts or Confirmation of Enrolment and Confirmation of Graduation documents, view grades, or receive credential/graduate.	Pay the outstanding balance and NSF charge on MyHumber > Student > Student Account and Fees > Payment and Account Centre to redirect to PayMyTuition portal for Account Summary.
PD – Defaulted on Payment Plan	Person has defaulted (or not payed anything) on the payment plan	Cannot complete course registration (add/drop/withdraw).	Pay the outstanding balance MyHumber > Student > Student Account and Fees > Payment and Account Centre to redirect to PayMyTuition portal for required payment.

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PP - Payment Plan	An outstanding amount on an approved payment plan.	Cannot complete course registration (add/drop/withdraw), request transcripts or graduate.	Pay the outstanding balance on MyHumber > Student > Student Account and Fees > Payment and Account Centre to redirect to PayMyTuition portal for payment plan summary.
SP – Study Permit Hold	Valid study permit document has not been uploaded or; expiring/expired study permit.	Cannot complete course registration (add / drop / withdraw).	New students must upload a valid study permit to their Applicant Portal. Returning students must go to humber.ca/international/contact to provide a valid study permit document.
UD - Unresolved Debt	An outstanding, overdue balance of \$500 or more.	Cannot complete course registration (add / drop / withdraw).	Pay the full outstanding balance on MyHumber > Student > Student Account and Fees > Payment and Account Centre to redirect to PayMyTuition portal and complete payment.