

Accessibility for Ontarians with Disabilities Act (AODA) Committee

Summary: February 8, 2010

1. Welcome & Introductions:

Njeri Damali Campbell welcomed members to the meeting.

2. Approval of Meeting Minutes and Summary – November 30, 2010

The meeting minutes and summary were approved.

3. AODA Customer Service Standard Policy

The Committee reviewed the final Policy. Comments and questions included:

- Maureen Carnegie suggested that the policy be added to the Guelph-Humber main page, and/or publicized throughout the College using Humber TV.
- Khon Ta asked: “Who is responsible for posting service disruption updates to the website?” Human Rights and Diversity will be responsible for updates.
- Ahmed Abukar requested follow-up on the Enbridge Notification System and text messaging of service disruptions. Follow up will be provided at the next meeting.

4. Customer Feedback Form

The Committee Reviewed the *Community Barrier Identification Form* (attached).

Feedback included:

- Maureen Carnegie suggested a link to the Customer Feedback form be placed on Humber’s main page to enhance access to the form.
- Ahmed Abukar and Maureen Carnegie stated the importance of insuring that the Humber website is at least minimally accessible so that people with disabilities can access the feedback form.

5. AODA Report

The Committee reviewed the AODA report that Humber is required to complete. Humber is on track with all areas of the report.

8. Comments from Committee Members:

- Janet Lising will be meeting with Humber disability consultants to discuss how to increase accessibility in the Adaptive Technology Room in the library.
- AODA Committee members are reminded to attend the following Humber Diversity Committee event focusing on accessibility: *Mat Views: Perspectives on Inclusion* to be held in the North Campus Concourse February 10 & 11th; 11:30am – 2:00pm.

6. Next Meeting: April 16th, 2010, 9:00 -1 1:00am

7. Wrap-Up

The meeting adjourned at 10:42am.