

**FRIDAY  
JUNE 6**

# **ADVANCING PUBLIC SAFETY**

**NextGen Broadcast Innovation  
for Critical Communications**

## **EMERGENCY MANAGEMENT COMMUNITY SYMPOSIUM**

HUMBER POLYTECHNIC BARRETT CENTRE FOR TECHNOLOGY INNOVATION

Presented by:



# Emergency Paging over ATSC3

Red Grasso, NCDIT

Fred Engel Technology Consulting,  
Device Solutions

Tony Sammarco, Device Solutions



# OVERVIEW



1. Introduction
2. NextGenTv
3. Datacasting
4. Paging over ATSC 3.0
5. Public alerting
6. Demo description
7. Questions



# Introductions



**Red Grasso**

Director, First Responder Emerging Technologies (FirstTech) Program  
State of North Carolina Department of Information Technology

**Fred Engel**

Fred Engel Technology Consulting  
Device Solutions Inc



**Tony Sammarco**

Director, Product Technology Strategy  
Device Solutions Inc



NEXTGEN TV //

# ATSC 1.0 to ATSC 3.0 Explainer Slides



# ATSC 3.0™

nextgentv

Emergency  
Communications  
Channels,  
Educational  
Services  
and more

DATA

rootle

(SD)

**N**  
NORTH CAROLINA  
CHANNEL  
(HD)  
(SD)

(HD)  
**Explorer**  
CHANNEL  
(SD)

19.2  
Mbs/Sec

# What is Datacasting?

- Unused bandwidth for other needs
- Sending one-way data using the existing TV transmission
- Data can include text, video, audio, files, etc.
- Does not interrupt other content



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# Current Kitchen Fire Dispatch



- 🔊 5 tones to 9 units – 26 seconds
- 🔊 Voice announcement *only after* all pager tones
- 🔊 11 seconds to read unit numbers
- 🔊 Location announced 42 seconds after alert initiated
- 🔊 Full alert = ~67 seconds



4034



4024



4125



4114



3735



3720



4027



4002



4102

# Tone Alerting and Analog Pagers

- Technology from 50+ years ago
- 70% of firefighting are volunteers
- Volunteers might not be located at the fire station
- Tone & Voice Pager
- Extremely reliable & durable
- Most have no display, voice only



# ATSC 3.0 Kitchen Fire Dispatch

- 🔊 Full alert  $\approx$  1 second
- 🔊 All information delivered as text
- 🔊 On-board text-to-speech



4034



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4125



4114



3735



3720



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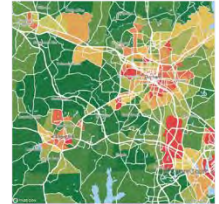
4002



4102

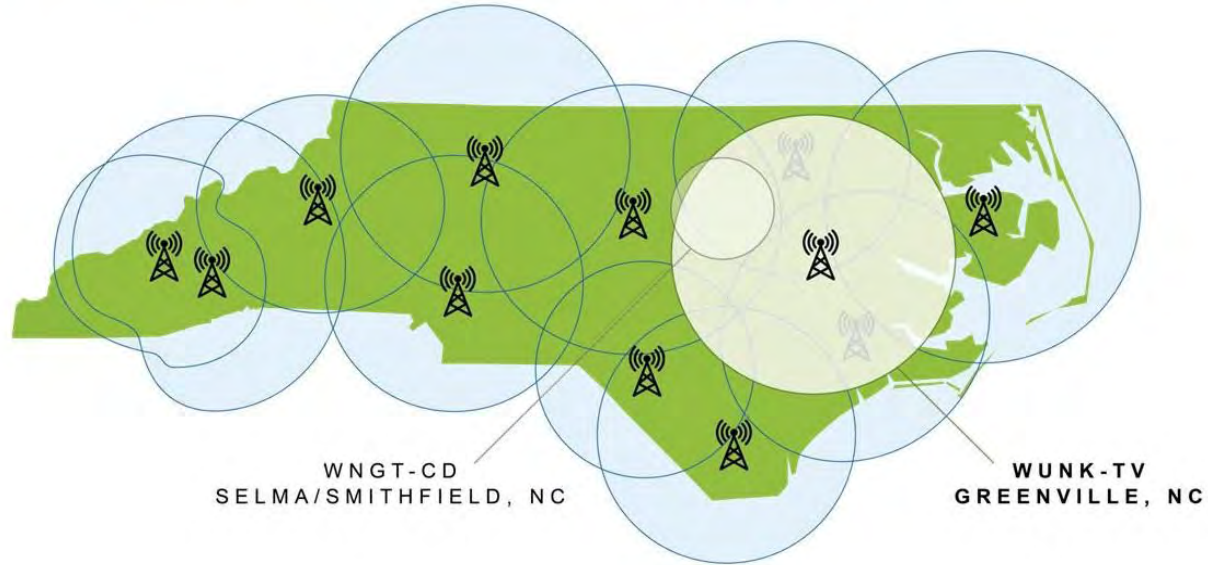
# Datacast Paging Benefits

- High Tower & High Power
- Infrastructure already exists
- Instantaneous
- Encrypted
- Scalable bandwidth
- Simultaneous dispatches
- Maps, preplans, ICS forms, audio, video
- Device is always aware of coverage



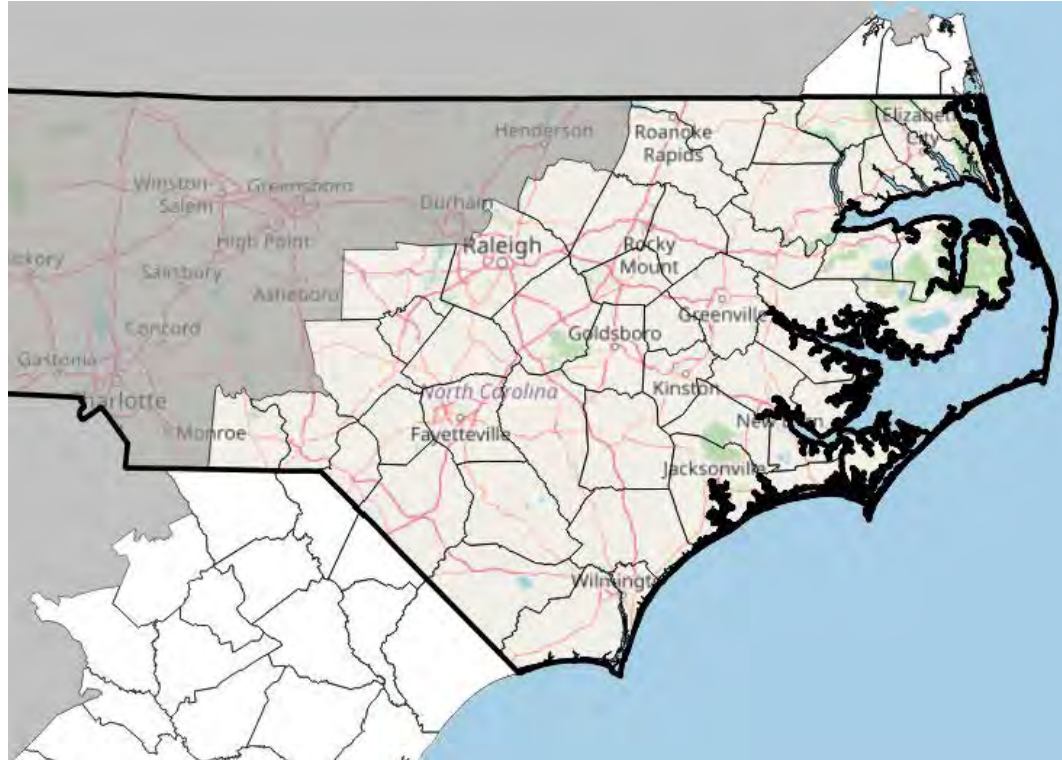
# ATSC 3.0 Coverage

## NEXTGEN TV // PBS NC NEXTGEN TV Deployments





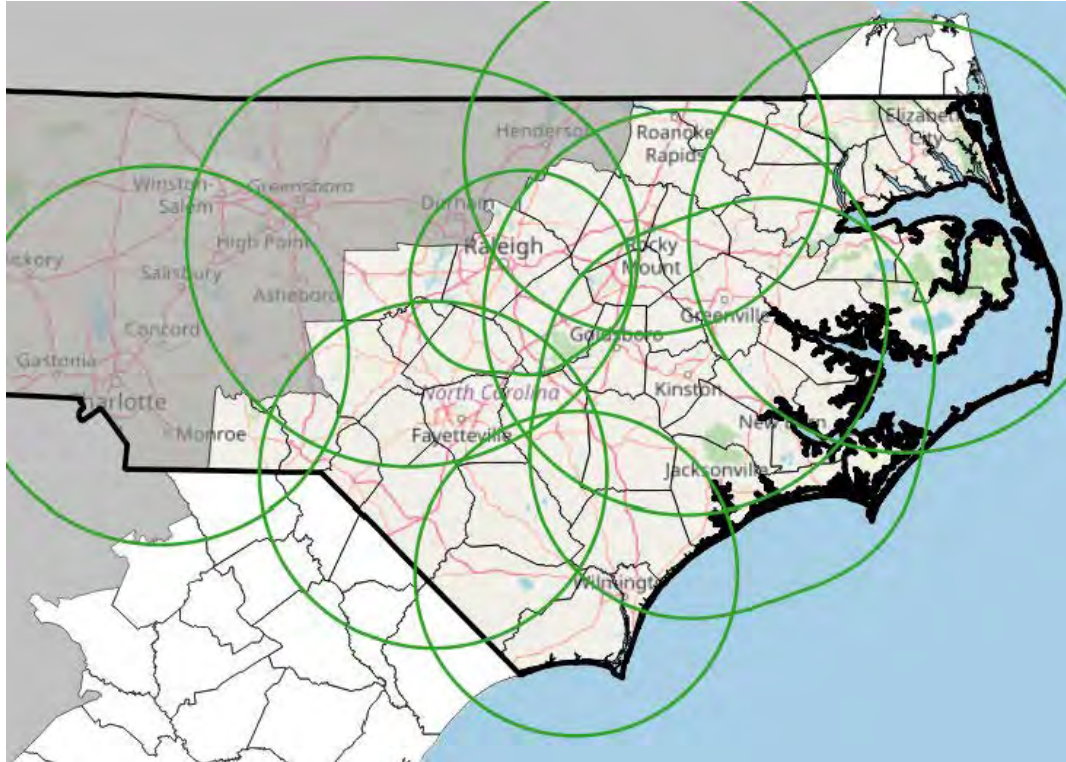
# North Carolinas Impact from Hurricane Florence



## Multiple Carrier Cellular Network During Hurricane Florence

- 40 NC Counties
- 5800 Cellular sites
- 1063 Site failures
- 18.4% of total sites failed

# PBS NC Television Sites During Hurricane Florence



## PBS North Carolina Television Network During Hurricane Florence

- All affected 40 NC Counties
- 8 TV sites vs 5800 Cellular sites
- 1063 Cellular site failures
- 0 TV site failures

# Baseline Technology / Shortcomings - Recap

Today's emergency paging systems (analog broadcast systems, Smartphone applications via cellular) limit situational awareness for emergency responders

- Coverage issues, system interruptions
- Latency / delayed delivery
- Lack of secure data
- Lack of interoperability with neighboring emergency services

Computer Aided Dispatch (CAD) / Emergency Call Centers largely non-standardized

Two-way voice radios are prohibitively expensive



Unication G5 P25 Pager



Motorola Minitor VI Pager

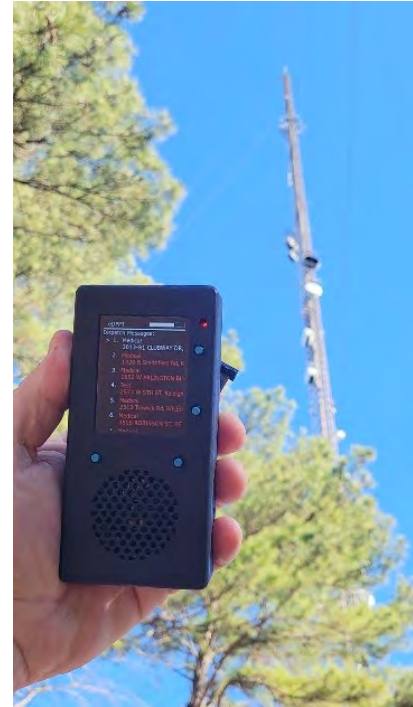
# ATSC 3.0 Pager Prototype

- DHS SBIR Phase II funded a prototype pager
- A collaborative effort to win DHS SBIR S&T grants with our partners WRC, PBS-NC, and Triveni
  - Phase I, Phase II, CRPP Commercialization
- Real 911 call information was routed from the PSAP to responders



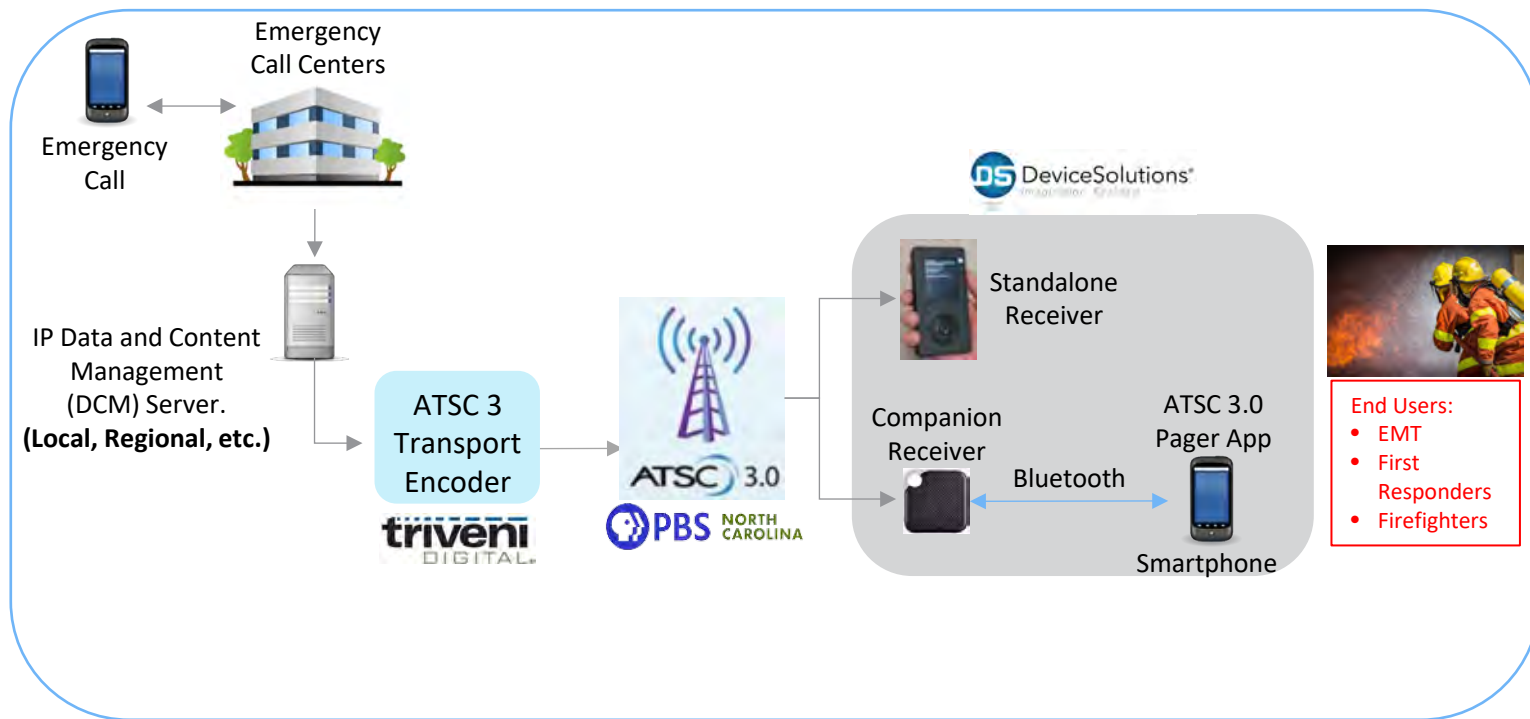
# DHS SBIR Phase II eDPPT Objectives

- Develop *2 prototype, low cost, low power receivers*; a *standalone and companion version* which connects via Bluetooth to a smartphone *running an iOS or Android emergency paging application*
- Perform *modeling of signal propagation of ATSC 3.0 receptibility* in a controlled environment for anticipated *paging receiver antenna design* (for example, body worn small device on a belt).
- Develop a prototype *Data Normalization Server* to connect to multiple PSAPs, normalize the data, and use the Triveni Digital Transport Encoder to communicate to the ATSC 3.0 broadcaster to improve performance, improve reliability, and implement additional features
- Identify methods and *configurations of the ATSC 3.0* delivery chain that optimize delivery to the paging receiver *without compromising the Public Broadcasters Federal Communications Commission (FCC) requirement* for television program delivery
- Identify ATSC 3.0 transmitter sites and *cooperating jurisdictions within the coverage area*, test planning, data collection, analysis
- Provide a practical *demonstration of the capability with at least 10 receivers located with different first responder organizations from different jurisdictions* within a state. The organizations should represent different types of jurisdictions from urban to rural, career to volunteer, mountainous to coastal





# The ATSC 3.0 Innovation Eco-system



ATSC 3.0 broadcasts are a reliable transmission means to deliver emergency information over a large area with superior coverage, penetration, and reduced latency

This is groundbreaking technology

# DHS SBIR S&T Phase I, II, Completed

*An ATSC 3.0 based emergency digital paging system was successfully tested by Fire Fighters and First Responders live in the field*

Winterville FD, Fire Chief David Moore (left) and Emergency Services Director for Lenoir County, NC Murry Stroud (right) participated in the coastal live testing in December 2022.

Winterville FD requested to continue using the system after the trial concluded.



*This flexible architecture can be easily adapted to support a secondary means of emergency communication (like Jasper...)*

# The Need for Reliable Civilian Emergency Alerting



- Issued by:
  - National Authorities
  - State Authorities
  - Local Authorities
  - National Weather Service
- Consumer "Opt in"



Your phone  
has the power  
to save a life.

# Camp Fire – Paradise, CA - 2018

NEWS

## Camp Fire Aftermath: 'Technology, the Thing I Trust Most, Failed'

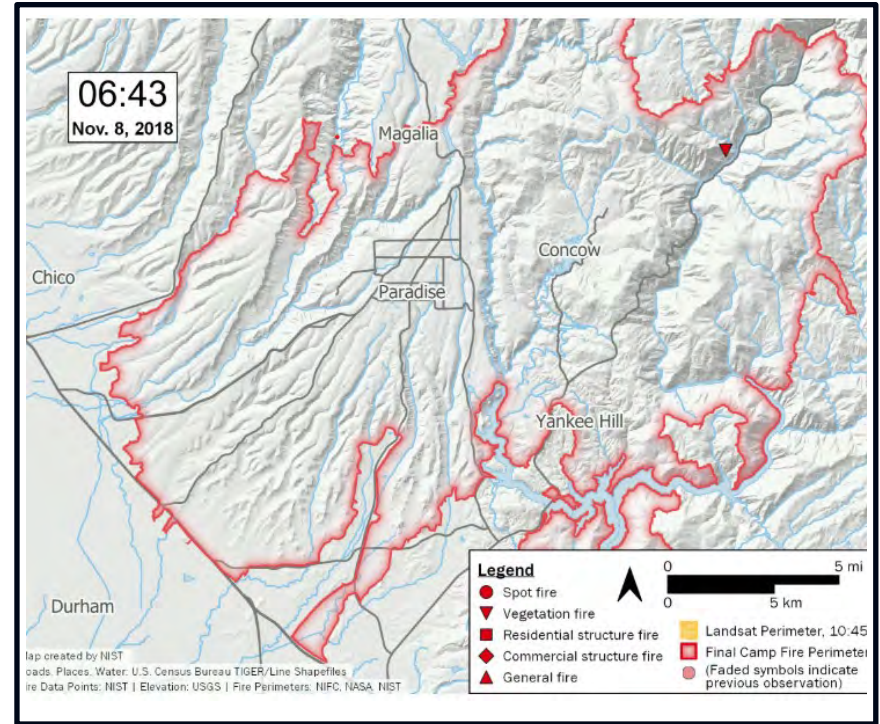
Technology intended to warn Butte County residents about the rampaging Camp Fire failed in several ways, an analysis shows, revealing the fragility of electronic notification systems.

December 16, 2018 • Tribune News Service

Residents of Paradise bitterly complained in the wake of the Camp Fire that Butte County's early warning system failed them, and now a detailed Bay Area News Group analysis shows just how thorough that failure was: Thousands of critical cellphone messages were missed, delayed or lost — a disturbing reminder of the fragility of electronic notifications systems.

"The system failed. Technology, the thing I trust most, failed," said Lisa Parr, an accountant who had signed up to get the county's emergency alerts but never received one. "The system that was supposed to help save us — it didn't."

<https://insider.govtech.com/california/news/camp-fire-aftermath-technology-the-thing-i-trust-most-failed.html>



<https://www.nist.gov/image/animated-map-camp-fires-rampage>



# Maui, Hawaii Wildfire - 2023

NATIONAL

**Hawaii's governor orders review as Maui fires become deadliest in modern U.S. history**

UPDATED AUGUST 14, 2023 - 4:47 AM ET

Juliana Kim



<https://www.wunc.org/2023-08-12/hawaiis-governor-orders-review-as-maui-fires-become-deadliest-in-modern-u-s-history>

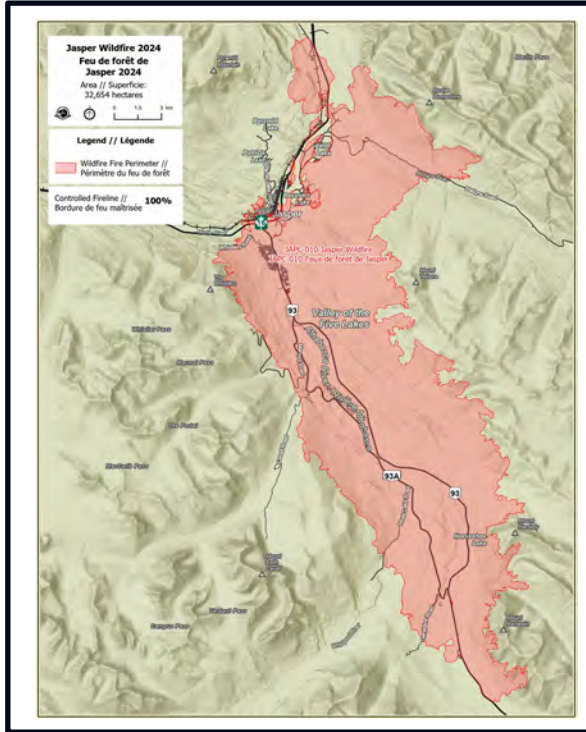


Percent of Cell Sites Out of Service in 6 Cities on Maui by Date



[docs.fcc.gov/DOC-395973A1](https://docs.fcc.gov/DOC-395973A1)

# Jasper, Alberta - July/August 2024









[https://connect.ncdot.gov/resources/State-Mapping/Documents/nc\\_statemap\\_countyoutline.pdf](https://connect.ncdot.gov/resources/State-Mapping/Documents/nc_statemap_countyoutline.pdf)

# Hurricane Helene – September 2024



September 15, 2024



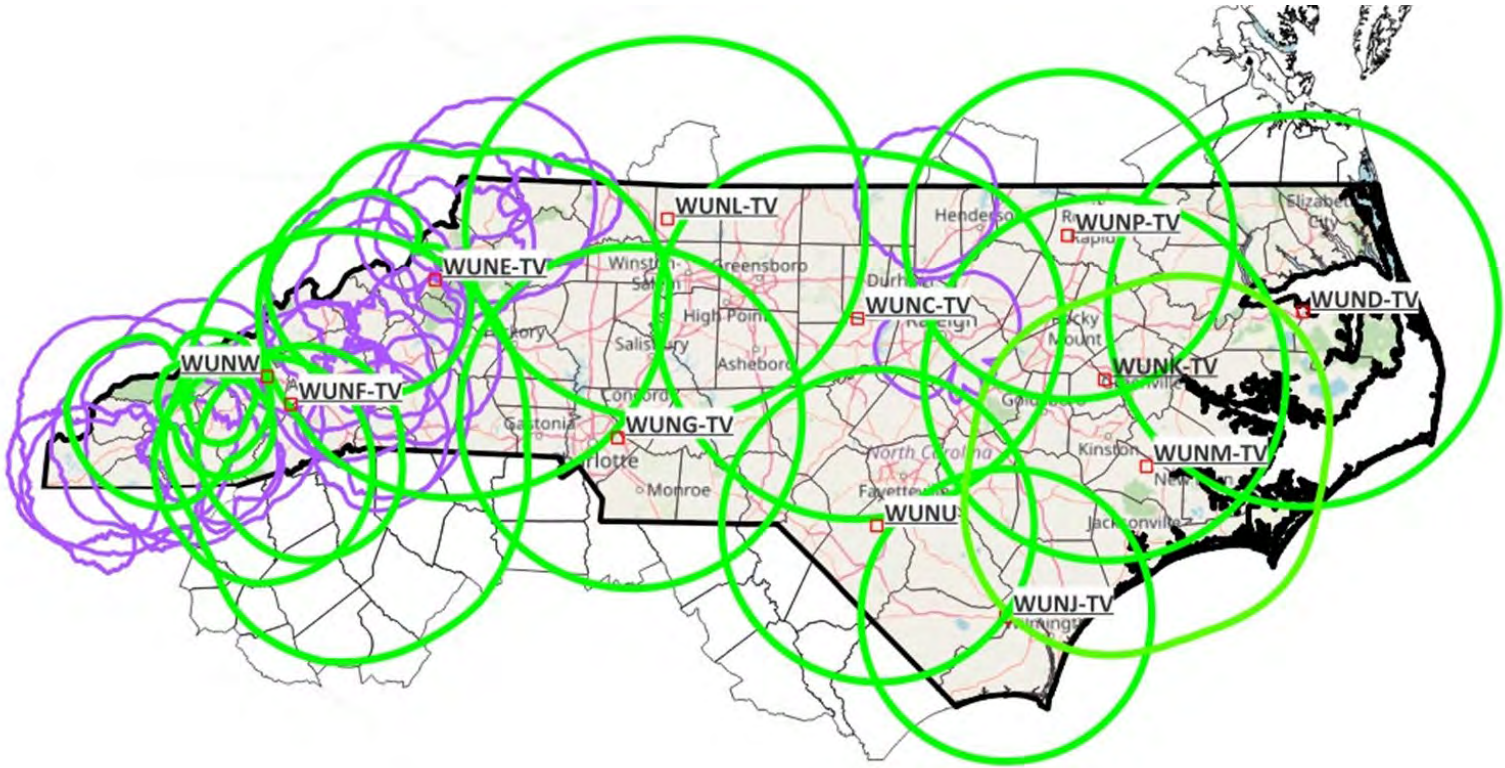
**WATCH: Historic flooding in Asheville, North Carolina's Biltmore Village**

<https://www.usatoday.com/videos/news/weather/2024/09/28/asheville-nc-flooding-biltmore-village-underwater-after-helene/75432336007/>





# PBS NC Signal Coverage



# Improving and Enhancing NPAS Alerting

**Civilians would be better served by NPAS (Alert Ready) alerts being available on more devices, more reliably, and over a larger area.**

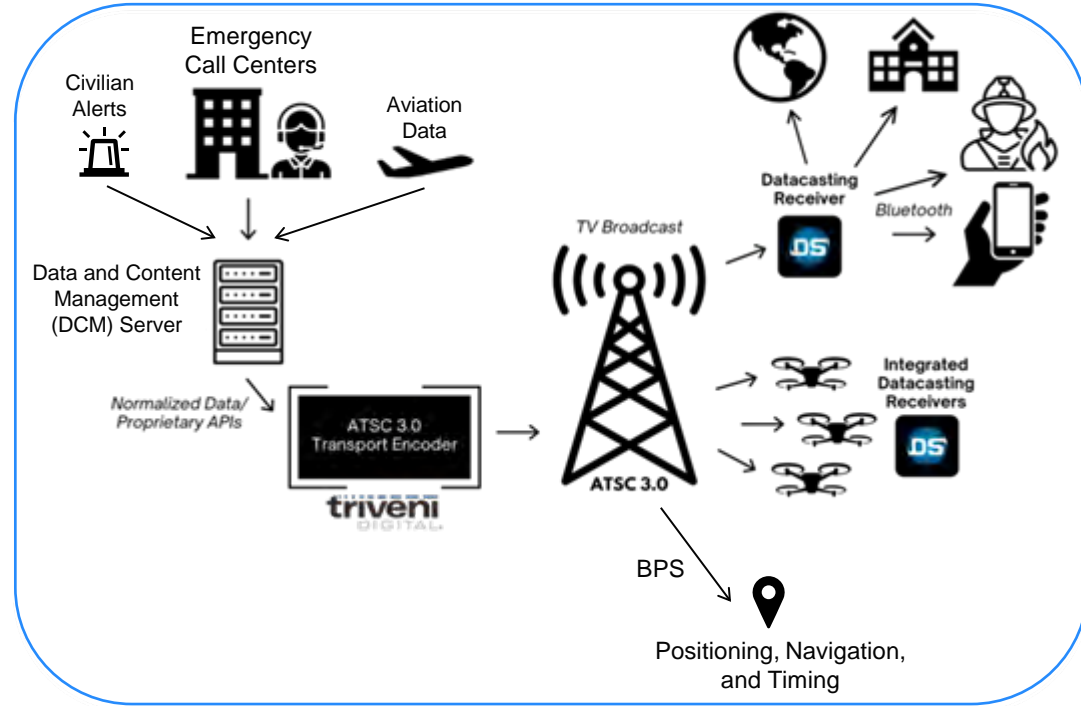
- Builds on the successful DHS Phase II emergency paging over ATSC 3.0
- NPAS (Alert Ready) alerts can be easily delivered over an ATSC 3.0 transmission to a portable ATSC 3.0 receiver
- The ATSC 3.0 receivers can be low-cost, low-power consumption, and suitable for integration into weather radios, smart speakers, automobile infotainment systems and other devices



# ATSC 3.0 Revolutionizes Broadcast IP Content

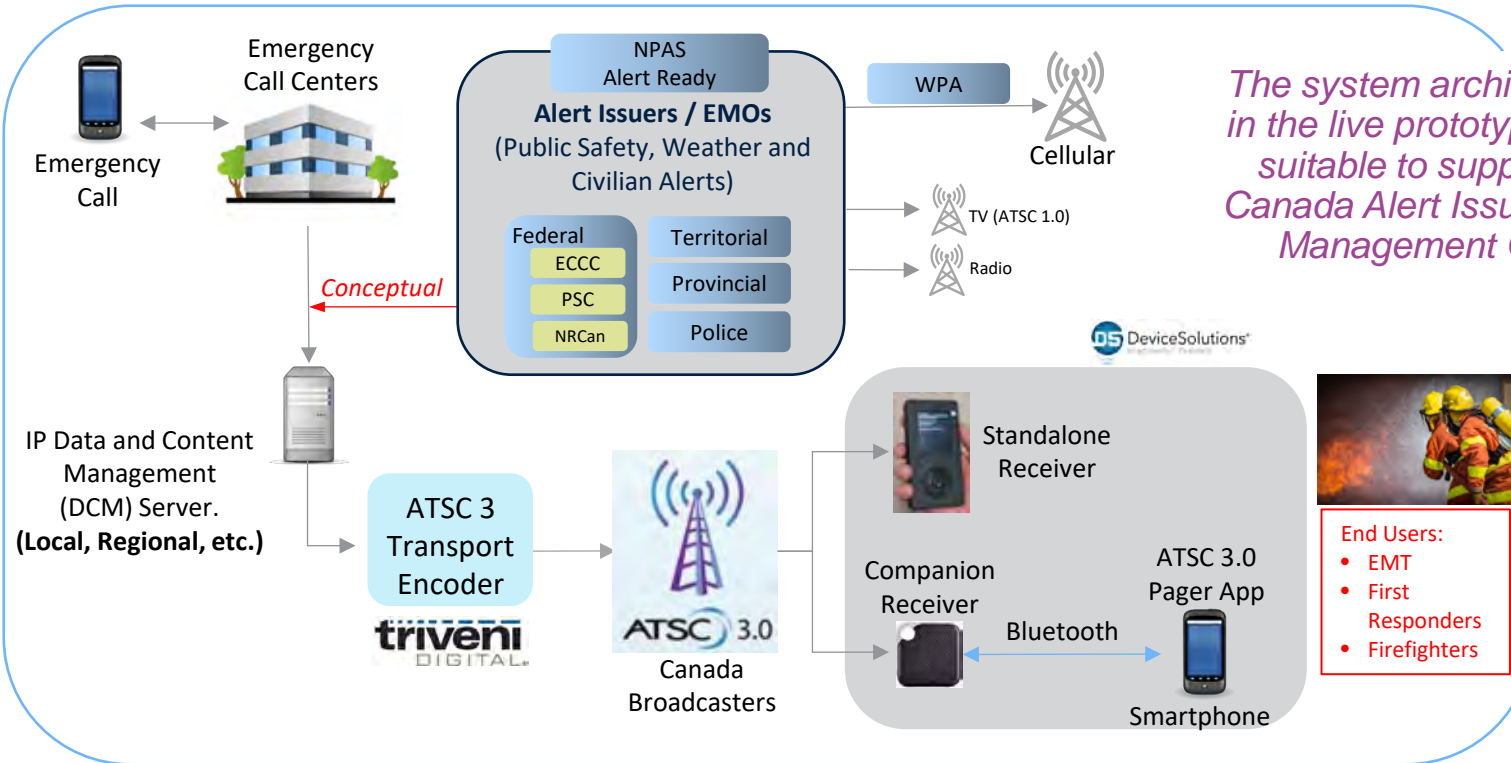
- Educational and training content
- Drone / Aviation Data – flight restrictions and location data
- Weather radio content – audio, graphics, maps
- Civilian public emergency updates
- Firmware updates to remote devices
- Traffic schedules
- Billboards
- BPW - reliable, accurate GPS PNT secondary source

*What can you broadcast?*



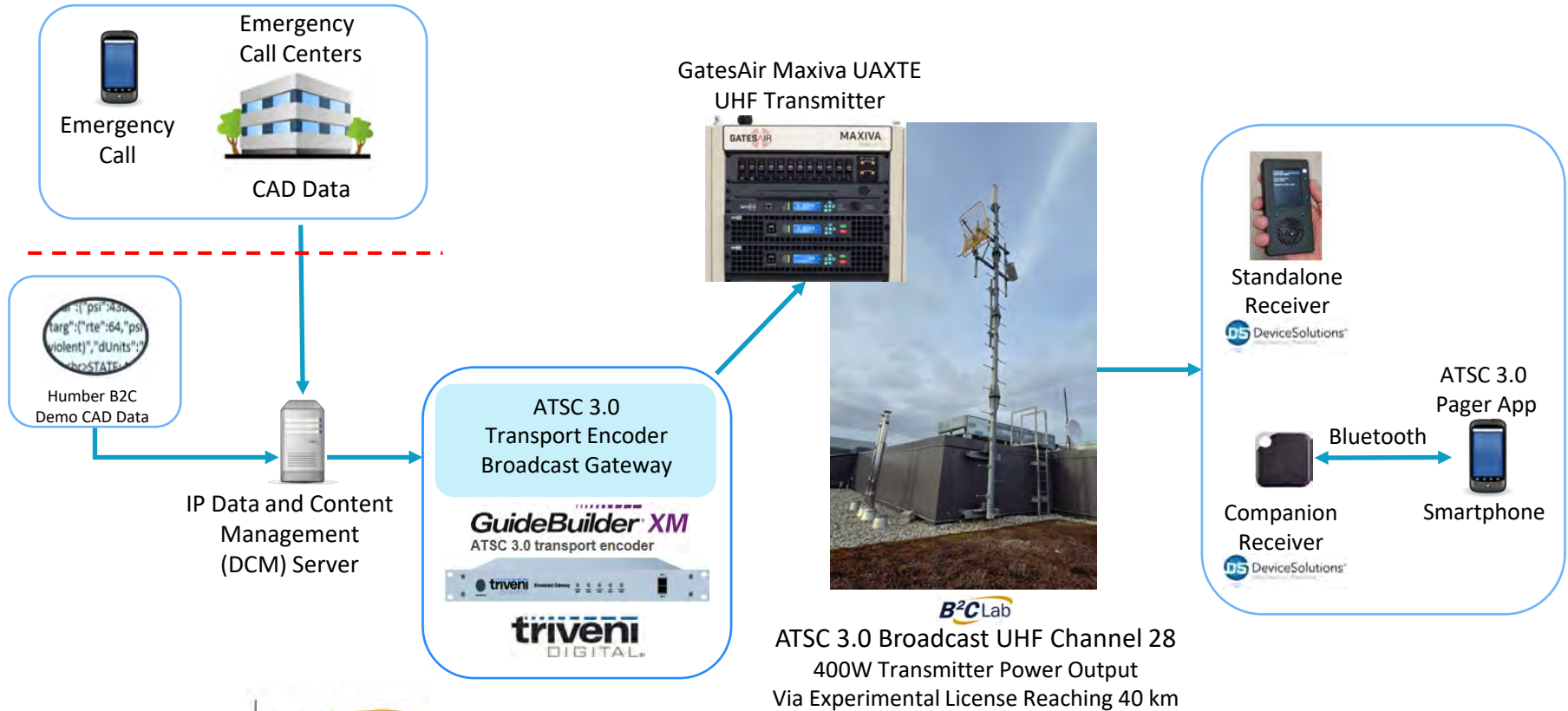


# Canada Alert Entities Over ATSC 3.0 (Illustration)

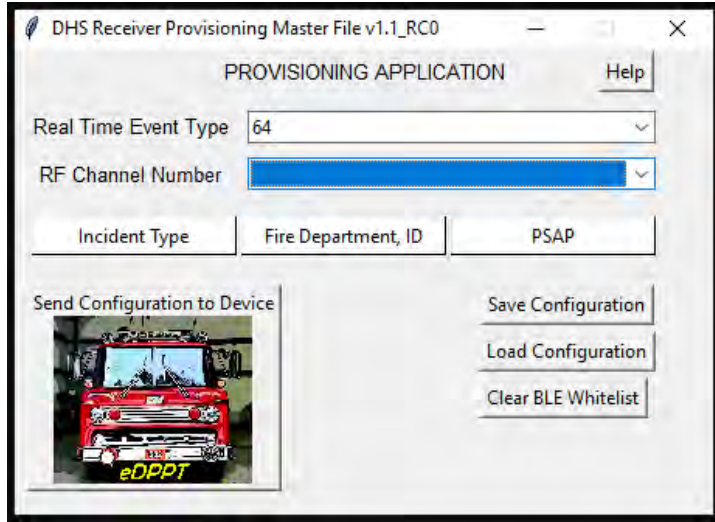




# Humber B2C ATSC 3.0 Broadcast / Receiver Demo



# Provisioning Application



- Configuration of receiver via PC Provisioning Application
- Interfaces with the receiver via a data capable cable connect to the USB charging port
- Uses Incident Type, Fire Department ID, PSAP ID, etc. to enable receiver message filtering
- End users can provision / re-configure the receivers based on area of operation, types of pages they are qualified to receive/respond to, as well as the ATSC 3.0 broadcast RF channel being used
- Easily updated and expandable to accommodate expansion of the project, new qual data filtering parameters

# Contact Us. Q&A



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