

STUDENT RESIDENCE

Family Handbook

2024-2025

**WE ARE
HUMBER**

HUMBER RESIDENCE FAMILY HANDBOOK

At Humber Residence, we address everything to the student, not the parent. It is the student's responsibility to contact their family if they require assistance. This is the first real step towards independent living. Parents and families can help make this transition smoother by encouraging their student to get involved on campus and to be familiar with the residence rules and regulations. Consequences for not following campus or residence rules can be very serious and may include fines and potential eviction. Visit the residence website at <http://humber.ca/residence/> for more information so you can help guide your student.



Confidentiality

At Humber Residence, our first and utmost priority is the comfort, safety, and academic success of our students. Though you will play an integral role in your student's collegial journey, it is important for all parents to understand that Humber Residence has entered into a contractual agreement with our students – and not parents. Humber Residence falls under the Freedom of Information and Protection of Privacy Act (FIPPA) and therefore we are not able to share personal, educational, financial, or disciplinary information with parents or guardians without the expressed written consent of our residents.

Getting Involved

Living in residence will be one of the most memorable experiences of your student's collegiate career. There are many opportunities for our students to get involved in residence, from attending a program in residence, to running for a Humber Residence Council (HRC) position. Living on campus also makes it easier to participate in the many events and activities happening on campus. There is a vast array of research that links higher levels of on campus involvements to greater levels of student satisfaction and success. Encourage your student to get involved!

Requesting Room Repairs

Sometimes we receive calls from parents asking us to fix something in their student's room. While we appreciate that parents are trying to help their student, we require a formal request from the resident in order to complete repairs, as in most cases we will need to enter the resident's room to complete the work. Please refer your student to our work order system on the residence portal to report any concerns with their room or to the front desk for more urgent issues (i.e. a leak).

Late Fees

Students who do not pay their residence fees or defer their fees by the published deadlines (see the chart below) will be charged an additional \$100 late fee each term. Please remind your student to pay their fees on time and keep an extra \$100 in their pocket.

Residence Bursaries

Chartwells, our food services provider, has generously contributed funding so we may award bursaries valued between \$500 and \$1000 to new and returning residents. These bursaries are awarded primarily on financial need. Academic standing and positive contributions in residence and on campus are also considered. Domestic and international residents are eligible for Chartwells bursaries and must submit a bursary application to be considered.

Winter Break Residence Closure

All students must vacate the residence by 12:00p.m. on December 16, 2024 for the Mid-Year Break until the residence reopens at 10:00a.m. on January 5, 2025 as outlined in the Room and Dining Agreement. Residents with exceptional circumstances may apply to extend their stay from 12:00pm on December 16 to 10:00a.m. on December 18. A nightly rate for additional accommodations will apply, subject to extension approval from the Residence Office. Residents will be able to access the online residence extension application by mid-October and must submit it no later than 11:59p.m., December 8, 2024. All Residents without exception must vacate their rooms by 10:00a.m. December 18, 2024, until 12:00 p.m. January 5, 2025. The residence office will reopen at 12:00p.m. on January 2, 2025.



Support for Residents on Campus

Transitioning and acclimating to college can be a very stressful and sometimes overwhelming time in your student's life. It is not uncommon for college students to struggle with homesickness, maintaining a healthy-balanced lifestyle, academic anxiety, and even potentially depression. Humber offers many resources to help students improve and maintain their health and well-being.

Resident Assistants live on each floor and their primary role is to support our residents. Resident Assistants go through an extensive training program and are equipped to link our residents with whatever resources are needed (Counselling Services, Career Counselling, Health Services, etc.). We strongly encourage our residents to utilize their Resident Assistants. A Full-time professional Residence Life Coordinators also live in the building with our residents and are available 24/7 as a resource and in case of emergencies. As a new, additional support, Canadian Mental Health Association (CMHA) will be available to students on Saturdays & Sundays from 12:00 p.m. to 5:00 p.m. in the Residence office.

OSAP and Other Provincial Aid

Humber students' OSAP or other provincial aid funds are expected to be directed to the College. Students whose provincial aid was mistakenly directed to their personal bank accounts are responsible for paying Humber or the University of Guelph-Humber immediately. Guelph-Humber students who receive provincial aid must pay Guelph- Humber any amount not covered no later than August 16, 2024 for the first residence fee installment and December 13, 2024 for the second installment.

Sometimes when such a large amount of money is deposited into a student's bank account, they will be thrilled with their newfound wealth and go about spending the money with great joy, only to realize later that this money was intended for tuition and residence, leaving them borrowing from friends and family to pay their outstanding fees. Families can help avoid this situation by advising their student to confirm with the Registrar's Office, or on their MyHumber account (for Humber students), their WebAdvisor account (for Guelph-Humber students), that all fees have been paid before they start spending the money that has been deposited into their bank account.

For more information on Provincial Aid, visit <https://humber.ca/admissions/student-fees-financial-resources.html>

2024-25 Important Dates

Move in day for First Year Residents, Mandatory Residence welcome event at 7 p.m.	August 25
Residence Orientation and Campus events	August 26 – September 15
Academic Orientation	August 28 – August 30
Classes begin	September 3
Second (final) installment of Residence fees due	November 11
Residence Life staff recruitment for 2025-26 begins	December 11
First day of Mid-Year Break; Last day for Residents to leave for Mid-Year Break (by 12 p.m.); Move out day for one-semester Residents	December 16
Residence re-opens after Mid-Year Break at 10 a.m.; Move in day for Winter-only Residents	January 5
Last day of Academic-Year Residence operations; All Residents must move out by 12 p.m.	April 23

