

## Have You Completed the AODA Mandatory Trainings?

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### **1. Customer Service Standards Training**

The Customer Service Standards Training was the first mandatory training to be released under the *Accessibility for Ontarians with Disabilities Act* (AODA). All Humber employees who are full-time, part-time, sessional, contract and work-study students are required to complete the AODA Customer Service Standards Online Training.

The online training module can be accessed at the following link:

<http://hrs.humber.ca/human-rights-equity-diversity/training-programs/aoda-customer-service-standards-training.html>

### **2. Accessibility Awareness Training for Educators**

The Accessibility Awareness Training for Educators is the second mandatory training released under the AODA, and requires Humber College to provide educators with accessibility awareness training related to accessible program or course delivery and instruction. All full-time, part-time, sessional and contract educators, instructors, facilitators, presenters, curriculum developers and tutors are required to complete the online Accessibility Awareness Training for Educators.

The online training module can be accessed at the following link:

<https://hrs.humber.ca/training-modules/aodaeducators.html>

### **3. Integrated Accessibility Standards Regulation/Ontario Human Rights Code Training (IASR/OHRC)**

The IASR/OHRC is the third mandatory training that was released on Humber's Human Rights, Equity & Diversity web site in July 2014. All employees who are full-time, part-time, sessional, contract and work-study students are required to complete the IASR/OHRC Training.

The online training module can be accessed at the following link:

<https://hrs.humber.ca/training-modules/iasr-aoda-training.html>

Please note:

- All employees who fall under the category of "Educators" must complete all three (3) training modules.
- All other employees must complete only two training modules: (1) Customer Service and (3) IASR/OHRC.

**Thank you for ensuring Humber's compliance with the AODA.**

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This document is available in alternate formats upon request