

Colleges of Applied Arts and Technology
GROUP INSURANCE BENEFITS COMMUNIQUÉ
IMPORTANT INFORMATION

Changes regarding eligibility of osteopathic providers

Sun Life is committed to protecting our benefits plans by routinely verifying the eligibility of health providers and their affiliated associations.

As part of an ongoing review, Sun Life no longer recognizes services by osteopathic providers registered with the following associations:

- Ontario Osteopathic and Alternative Medicine Association (OOAMA)
- Société des Ostéopathes du Québec (SOQ)
- Society of Osteopaths of Canada (SOC)

This decision is not intended to question individual provider integrity, credibility or professionalism. Rather, the associations do not meet the administrative standards required by Sun Life.

What does this mean to you?

Future claims may no longer be eligible if you are receiving services from an osteopathic provider currently registered with one of the above associations.

Sun Life will provide a grace period for treatments received in 2017, providing your claim is received by Sun Life **no later than April 15, 2017**. The affected providers have been notified and have the option to register with another osteopathic association approved by Sun Life.

How do I know if this affects me?

Additional communication will be provided to members who have submitted claims from osteopathic providers currently with these associations; however, we recommend that you verify the following information with your current provider:

- if this directly impacts the eligibility of your claims
- if your provider will be applying to become registered under an approved association

If you need to find a new osteopathic provider, we encourage you to use a "Provider Search" feature on the Sun Life mobile app.