

THE CENTRE FOR

HUMAN RIGHTS
EQUITY & DIVERSITY

HR SERVICES



Humber's AODA Customer Service Standards Training has been revised



The Accessibility for Ontarians with Disabilities Act (AODA) underwent recent changes as of July 1, 2016. As a result, Humber was required to update its training on the Customer Service Standards. The Centre is happy to report that the modules for faculty, administrative and support staff have all been updated and are now available to you for completion.

Please note: All employees who have completed the Customer Service Standards online training before January, 2016 are required to complete the revised Customer Service Standards module that can be accessed at:

http://hrs.humber.ca/human-rights-equity-diversity/training-programs/aoda-customer-service-standards-training.html

Thank you for ensuring Humber's compliance with the AODA

For further information, please contact Michael Thompson by email at michaelchris.thompson@humber.ca or by phone at 416.675.6622 ext. 5220