

## You Should Know...

### Accessible Customer Service Standard Changes: Feedback (Section 80.50)

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Humber must provide a way for persons with disabilities to comment on how accessible customer service is provided by arranging for accessible formats and communication supports, on request.

The [Community Barrier Identification Form](#) at Humber is a feedback process that enables people to provide feedback in person, by telephone, in writing, by email or by another method.

**Thank you for ensuring Humber's compliance with the AODA.**

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