

I.T. OPERATIONAL EXCELLENCE NIGHT

starts: **Saturday, November 9th at 6:00 pm**

ends: **Sunday, November 10th at 8:00 am**

Information Technology Services (I.T.) has an 'operational excellence night' scheduled for this coming Saturday.

During this night, most technical services will be unavailable.

Understanding shutdowns of any kind are inconvenient, they are nevertheless necessary so Information Technology Services can carry out the following critical activities on behalf of the Humber community:

- 1 - Patch/Update key infrastructure assets against security threats to keep Humber's data safe
- 2 - Test the organization's business continuity solutions to mitigate against unexpected service interruptions
- 3 - Optimize the performance of key business systems to ensure a consistently positive end-user experience

Unfortunately, these non-optional activities cannot be performed without impacting business operations.



Questions? Concerns? Please contact Ryan Burton, Director of Digital Solutions, at 416-675-6622 ext. 5290 or ryan.burton@humber.ca.



The Department of Public Safety will continue to provide security services 24-hours-a-day throughout the event.

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