**ONECard Update**

**for Fall 2022:**

**Download the New App in the Next Week to Experience All the Enhanced Features**

ONECard is Humber’s digital identification, digital key, and digital wallet solution. Phase 1 launched in September 2021 with dining, parking, Libraries, point-of-sale, and academic printing functionality. This year, we are launching an updated app and adding additional functions/features to the programme. Here is what you can expect:

**Updated App**

ONECard has a new digital app called Avro Mobile. The new app features a slicker interface and additional functionality. Those with GotMyCard are asked to delete it within the next week and visit humber.ca/onecard for installation instructions for the new app. Installation is easy and will set one up for future success. Should you require assistance setting up the app, please contact the I.T. Support Centre for support.

**Digital Key**

ONECard now functions as a digital key! Like the legacy employee badge, ONECard now unlocks doors (where appropriate) protecting secured areas. It also works in elevators for those with access. Note that the app must be open in the foreground to work. Please contact the person in your Faculty/Department responsible for Access Control if you have difficulty entering into an area to which you ought to have access.

**Vending Machines**

You can now use ONECard as a form of payment at Coke machines (assuming you have sufficient funds available). Simply hold your device to the ONECard reader and make a selection. Work is underway to also add Humber’s snack machines to ONECard. Please visit myonecard.humber.ca to load ONECard with funds. Funds in the “General” purse can be spent anywhere that accepts ONECard as payment.

**Laundry**

Over the summer, new laundry machines compatible with ONECard were installed in the Residence buildings. With this new functionality, guests can see if any machines are free, check on the status of a machine, and set up a notification to alert them when a load is complete. ONECard can now also be used to activate washers and dryers eliminating the need for laundry cards and alternative forms of payment.

**Photo Identification**

Work is underway to add digital photo identification functionality to ONECard as a replacement for employee badges and employee cards. At this time, employee badges and student cards remain valid forms of identification. Students and employees should continue to use current, existing processes (as shown below) for requesting cards/badges. Details regarding digital identification will be shared later.

**Questions**

Please visit humber.ca/onecard or contact Debbie Gracie-Smith, Manager of Emerging Technologies, for more information about the new ONECard programme.

***Process for Requesting Legacy Photo Identification***

***Students*** – Log in to “MyHumber > General Information > Digital Photo ID/Upload Your Photo” to upload your photo and have your student card mailed to you.

**Employees** – Go to its.humber.ca and complete a “Request a Photo ID Badge” eForm to upload a photo. Badges will be made available for pick-up at Tech Zone.

**NOTE:** The process for requesting student and employee photo identification for Fall 2022 is unchanged from Fall 2021, Winter 2022, and Summer 2022.