

REMINDER:

ADDRESSING URGENT MENTAL OR PHYSICAL HEALTH NEEDS OF LEARNERS FOR EVENINGS OR WEEKENDS

In order to facilitate critical learning outcomes through in-person classes, Humber College has scheduled additional labs and classes on evenings and weekends. As Humber faculty or staff who will be engaging with learners during evenings and weekends, you may become aware of a learner's need for urgent physical or mental health supports.

If a learner needs urgent mental or physical health supports during evening or weekend classes or activities:

- Determine if the student poses a safety concern to themselves or others (you can do this by asking questions and making observations), use the Student Wellness and Accessibility Center's (SWAC) yellow folder or visit the [SWAC website](#) for support with what questions to ask)
 - If NO, and the learner is responsive to your desire to help/support them. Some resources for support are:
 - Good-2-Talk (1-866-925-5454)
 - Humber Student Wellness & Accessibility Centre (SWAC@humber.ca)
 - If YES, contact public safety/security at ext. 4000 or call 9-1-1 if the learner may require immediate assistance*
- Follow up with an email to:
 - Your associate dean letting them know what steps you have taken, and
 - To the SWAC at sicsupport@humber.ca to ensure additional support is coordinated.

If a learner needs urgent physical/medical health supports during evening or weekend:

- Ensure that the learner is safe and that you have done what you can to make them comfortable
- Contact public safety/security at ext. 4000 or 9-1-1 if the learner may require immediate assistance*
- Follow departmental protocols in terms of notification and response

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Access to a wide range of student support services is available to both in-person and remote learners by referring students to services directly or through the Student Success and Engagement webpage at wegotyou.humber.ca

Note:

Humber Security Staff are Emergency First Aid trained with AED and Naloxone certification are onsite 24/7/365. If the situation is non-life threatening, calling ext. 4000 to reach the Security Operations Control Centre (SOCC) is a recommended first step. The SOCC can connect with 9-1-1 if the situation escalates. If 9-1-1 is called from a Humber internal phone, the SOCC is automatically connected to the call and will support the emergency services (Fire, Ambulance, etc.) with the closest campus entry point to the person in need. If 9-1-1 is called from a personal mobile device, please call ext. 4000 afterwards to inform the SOCC so they can support the arrival of emergency services.