

# OUR COMMITMENT TO STUDENTS

We want you to know that we are committed to your success. While many things are different, what hasn't changed are the values that shape how we teach and learn together.

Here's our commitment to you. We will:

## Give you a great online learning experience

We have developed interactive courses designed to be delivered online. We have also been focused on providing the best possible student experience. Your courses will cover key learning outcomes of your program and will help you build on your knowledge and integrate your education into your professional and personal life. Your professors have designed your courses with activities and tasks that inspire thinking and creative applied learning experiences.

All courses are based on a common set of design principles to ensure consistency and equity of access. These principles are simplicity, usability and accessibility. We will also ensure that information about your courses and program is easily available.

## Help keep you connected

You can expect opportunities for meaningful interactions with your professors, Humber staff and your classmates. Your professors will connect regularly with you and there will still be collaborative projects with peers in many programs. Our student success team is available to help you navigate our services and supports, or just to chat about how you are doing.

We will provide you with clear, transparent and timely communications through conversations, emails and our social media channels.

## Foster an environment of wellness, kindness and inclusion

We know that every student at Humber has their own story to tell and their own set of unique circumstances. We will work to understand your needs and to connect you with the right supports.

We will continue to expect that all members of our community interact in respectful ways that support Humber's commitment to equity and diversity.

## Do our best to be flexible

As the COVID-19 pandemic continues to evolve, we will all need to adjust and adapt. We know that in needing to adapt quickly and in trying out new approaches, we will likely make some mistakes. When that happens, we will acknowledge them, learn from them and work together to fix them.

We will continue to seek out your feedback and keep you informed of any impacts on your studies or our services.